



Hawthorn Medical Centre is a GP surgery that also has a number of Walk-in appointments available to non-registered patients. We can see patients without an appointment for the treatment of minor injuries and illnesses.

The last patient is seen 20mins before the stated closing time unless otherwise stated within the surgery

The Walk-in service offers patients health care advice and treatment for general health problems and immediately necessary treatments.

### **Services available to patients that are not registered at our practice**

**We are well placed to deal with new illnesses or acute deteriorations of long term conditions**

**Unfortunately we do not have access to your registered GP notes and so are not best placed to deal safely with:**

- Repeat Prescriptions (we can issue a short 'emergency' supply when proof of prescription is provided)
- Sick notes
- Referrals to hospital
- Repeat wound dressings and follow up care
- Ear syringing
- Complex long term chronic disease management (eg. diabetes)

In these instances, you will need to make an appointment with your own GP or register at our practice so that we can take over your care.